

SSEM End User Requirements

The table below is a guideline for end users of the Special Services application. The version numbers listed are the versions the application has been successfully tested against.

Operating System	Recommended Browser Version	Acrobat Reader Version†	Application Usage
Mac OS 9.1 – 10.2.1	Internet Explorer 5	5.0.5	Form Wizard Mode
Mac OS 10.2.2 – 10.2.7	Internet Explorer 5	6.0.1	Form Wizard Mode
Mac OS 10.2.8 - 10.3.3	Internet Explorer 5	6.0.1	Form Wizard Mode
Mac OS 10.3.4 ***	Safari 1.2.3	7.0.5	PDF Mode or Form Wizard Mode
Mac OS 10.3.9 ***	Safari 1.3.2	7.0.8	PDF Mode or Form Wizard Mode
Mac OS 10.4.7 ***	Safari 2.0.4	8.0.0	PDF Mode or Form Wizard Mode
*Windows 95	Internet Explorer 6.0	5.0.5	Form Wizard Mode
Windows 98	Internet Explorer 6.0	5.0.5	Form Wizard Mode**
Windows 98 SE	Internet Explorer 6.0	6.0.1	PDF Mode or Form Wizard Mode
Windows ME	Internet Explorer 6.0	6.0.1	PDF Mode or Form Wizard Mode
Windows 2000 Pro	Internet Explorer 6.0	6.0.1	PDF Mode or Form Wizard Mode
Windows 2000 SP 2	Internet Explorer 6.0	7.0.5	PDF Mode or Form Wizard Mode
Windows XP	Internet Explorer 6.0.2800.1106.xpsp2	7.0.5	PDF Mode or Form Wizard Mode
Windows XP SP 2	Internet Explorer 6.0.2900.2180.xpsp_sp2	7.0.8	PDF Mode or Form Wizard Mode
Windows XP SP2	Internet Explorer 7.0	8.0.0	PDF Mode or Form Wizard Mode

*Windows 95 No longer supported by Microsoft

**Form Wizard Mode recommended but not required.

***Acrobat does not support viewing PDF files within other browsers on Mac OS X such as Internet Explorer or Firefox. The application will only work in Form Wizard mode on unsupported browsers. For further reading:

<http://www.adobe.com/support/techdocs/331040.html>

†Recommended Acrobat Reader versions are full installs and not upgrades from older versions.

Popup Blockers

The Special Services application displays the PDF documents in a Popup window. Any Popup blocker must be disabled for the Special Services application to function properly. Popup blockers vary based on Operating System, Browser version, and third party tools such as the Google bar, etc. Check you system settings and be sure to enable pop ups for the Special Services Website.