

End User Requirements

The table below is a guideline for end users. The version numbers listed are the versions the application has been successfully tested against.

Operating System	Recommended Browser Version	Adobe Reader Version**
Mac OS 10.2.2 – 10.2.7	Internet Explorer 5	6.0.1
Mac OS 10.2.8 - 10.3.3	Internet Explorer 5	6.0.1
Mac OS 10.3.4	Safari 1.2.3*	7.0.5
Mac OS 10.3.9	Safari 1.3.2*	7.0.8
Mac OS 10.4.7	Safari 2.0.4*	8.0.0
Mac OS 10.4.9	Safari 2.0.4*	8.0.0
Mac OS 10.4.11	Safari 3.0.4*	8.1.1
Mac OS 10.5.1	Safari 3.0.4*	8.1.1
Windows 2000 SP 4	Internet Explorer 6.0	7.0.5
Windows XP SP 2	Internet Explorer 6.0.2900.2180.xpsp_sp2	7.0.8
Windows XP SP2	Internet Explorer 7.0	8.1.1
Windows XP SP3	Internet Explorer 7.0	9.0
Windows Vista	Internet Explorer 7.0	8.1.1
Windows Vista	Internet Explorer 7.0	9.0

*Adobe does not support viewing PDF files within other browsers on Mac OS X, such as Internet Explorer or Firefox. Mac users must use the appropriate Safari version when using SSEM. For further reading:
<http://www.adobe.com/support/techdocs/331040.html> or
<http://kb.adobe.com/selfservice/viewContent.do?externalId=331040&sliceId=2>

**In updating Adobe Reader, first uninstall all current versions of Reader and then install the newer version. Simply upgrading using Adobe Updater will cause problems with the application.

Popup Blockers

The Special Services application displays the PDF documents in a Popup window. Any Popup blocker must be disabled for the Special Services application to function properly. Popup blockers vary based on Operating System, Browser version, and third party tools such as the Google bar, etc. Check your system settings and be sure to enable pop ups for the Special Services Website.