

DASL Outstanding Issues

To have an issue added please contact
NEOnet 330-926-3900 x1140

| District | Problem | Assignee | Date Reported | Status of Ticket | Last Updated | Date Resolved |
|--------------------------|--|----------------------|---------------|---|--------------|---------------|
| Green | OSS Excused | Butts | 12/20/06 | Instructed District Admin of setup to resolve | 7/25/07 | 7/25/07 |
| Springfield | Browser Not Supported > The browser you're using is not currently supported by DASL. You may > continue to use DASL, but technical support will not be provided > arise.DASL is designed to operate best with Internet > Explorer 6.0 and newer, > on the Windows operating system."Error message about Explorer on Macs | Butts/Hoffman | 12/11/06 | Wait on Lima to answer helpdesk ticket/Sent to BIG | 7/25/07 | In progress |
| Nordonia MS | Attendance Letters not running | Butts | 11/30/06 | District has updated letters. Previous letters are still not able to print.District is able to print current letters but not past letters.Setup for 07/08 copied up | 7/25/07 | 7/25/07 |
| NOV 14 Live DASL issues | EMIS OCT reporting snap shot was taken in SIS how does this work with DASL | Student Team | 11/16/06 | Working progress | 1/12/07 | 1/12/07 |
| Current Live DASL issues | Security roll of district admin to see attendance at all district | Butts/ Hoffman | 11/14/06 | Working progress | 7/25/07 | In progress |
| Current Live DASL issues | Student profile/general tab/Special Ed field fills in from stud screen even though Student not SED | Butts/ Hoffman | 11/14/06 | Lima has a script to remove. Waiting for list to be complete from District | 7/25/07 | In progress |
| Maplewood | Custom Report Card | Zolla | 11/9/06 | In progress | 1/19/07 | 1/19/07 |
| Maplewood | Alter marks of I and ME cause invalid GPA and will not print | Zolla/Lima | 11/9/06 | Fixed by a custom report for Alter mark. Print is a requested enhancement | 1/26/07 | 1/26/07 |
| Nordonia | Middle school report card – Format of address Printing on multiple pages | Zolla | 11/9/06 | NW3 Format will be the Custom Report Card. To be fixed with a custom report card but the report needs changed to portrait | 1/26/07 | 1/26/07 |
| Nordonia | 9 Week courses – Q1 Final Bucket not available. Need to open Final Bucket to entire building to allow final grade | Ticket with Lima | 11/9/06 | Still working on not having the final open all year. | 3/21/07 | 7/25/07 |
| All Districts | Attendance cards | Hoffman/Student Team | 11/9/06 | This is an ongoing issues custom reports is the solution. DASLr training has begun. | 7/25/07 | In progress |
| Current Live DASL issues | R303 – Honor Roll Merit roll / R702 Transcripts | Butts/Zolla | 11/9/06 | Working with each to define rolls/ working with each district to define GPAs. Most issues are being resolved | 3/21/07 | 6/1/07 |
| Nordonia | R303 – Honor Roll Merit roll | Butts | 11/9/06 | Could not get to run – worked all day – got one for NDHS but did not exclude Special Services Linked with Custom report cards | 11/29/06 | 1/3/07 |

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| Twinsburg | Different grade book package | Zolla /Hoffman | 11/9/06 | Spoke with district need to resolve the best application to move the data back and forth | 12/24/06 | 12/24/06 |
| PLCC | Error on calendar 3. | Butts | 12/19/06 | Working on | 12/22/06 | 12/22/06 |
| Maplewood | Grades back to home schools | Zolla | 11/9/06 | The extracts are almost complete. Final test needs to be done | 12/22/06 | 12/22/06 |
| All Districts | Misc. Fees | Butts | 12/20/06 | Put ticket in to re-assign fees | 12/21/06 | 12/21/06 |
| Kent | Student showing with wrong HR | Butts | 12/12/06 | Put in ticket for Lima to delete homeroom for us. | 12/21/06 | 12/21/06 |
| Maplewood | DASL Earned Credit | Ticket with Lima. | 11/9/06 | It is a bug and add to the list possibly release in DEC WORK around is to have two course numbers | 12/22/06 | 12/20/06 |
| Copley High | Triple Homerooms | Hoffman | 11/15/06 | Resolved | 12/22/06 | 12/15/06 |
| Maplewood | Course section credit issues | Butts/Zolla | 11/15/06 | Resolved | 12/22/06 | 12/15/06 |
| Current Live DASL issues | Batch request need to be set up for all districts | Butts/ Hoffman | 11/14/06 | Resolved | 12/22/06 | 12/15/06 |
| Falls High | No return on transcripts | Butts | 11/13/06 | Resolved | 12/22/06 | 12/15/06 |
| Green | Double Classes | Hoffman | 11/14/06 | Resolved | 12/12/06 | 12/12/06 |
| Norton/ Revere | Go Live Dec 11 | Butts/Hoffman | 11/11/06 | Went LIVE | 12/11/06 | 12/11/06 |
| Copley Middle | User not found | Butts/ Hoffman | 11/29/06 | Resolved | 11/29/06 | 11/29/06 |
| PLCC | Calendar Problems | Butts | 11/9/06 | District went live, sub calendar to be fixed on 11/16/06 | 11/15/06 | 11/21/06 |
| Twinsburg | Calendar adjustment | Butts | 11/9/06 | District went live, sub calendar to be fixed on 11/16/06 | 11/15/06 | 11/20/06 |
| All Districts | Groups | Hoffman | 11/9/06 | Security was reloaded and resolved the issues at the district | 11/15/06 | 11/17/06 |
| All Districts | Two Updates behind | Hoffman | 11/9/06 | Waiting for final go ahead from Lima | 11/15/06 | 11/17/06 |
| Current Live DASL issues | Progress Book report card setup | Peters | | Kathy is meeting with districts to fix | 11/16/06 | 11/17/06 |
| Green | Kim sent list to Nancy – not able to answer Calendar Problem | Butts | 11/9/06 | District went live, sub calendar to be fixed on 11/16/06 | 11/15/06 | 11/16/06 |

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| All Districts | Security | Hoffman | 11/9/06 | Security was reloaded and resolved the issues at the district | 11/14/06 | 11/14/06 |
| Copley | Needs to set up groups, | Butts | 11/9/06 | This issue has been resoled | 11/13/06 | 11/13/06 |
| Norton | Need to set up marking patterns | Butts | 11/9/06 | Pushed back go live date DEC 11 in PRE live now to do testing | 11/10/06 | 11/10/06 |
| Nordonia | Schedule has been un-finalized to allow us to fix course terms for the 9 week report card | Butts | 11/9/06 | This has been fixed | 11/15/06 | 11/9/06 |
| Norton | Worried about security set up. | Butts | 11/9/06 | Pushed back go live date DEC 11 in PRE live now to do testing | 11/9/06 | 11/9/06 |
| Springfield | Security set up | Butts | 11/9/06 | Nancy work worked with district to resolve issues | 11/9/06 | 11/9/06 |
| Kent | Need to set up marking patterns. | Butts | 11/9/06 | This issue has been resoled | 11/9/06 | 11/9/06 |
| Current Live DASL issues | Parent Access shows an error on Attendance– Student Tab – | Software Answers Chris will follow up | 11/9/06 | Worked with SA to resolve | 11/15/06 | 11/9/06 |
| All Districts | Default Mark types | Student Team | 11/2/06 | Team completed for Districts | 11/9/06 | 11/9/06 |
| All Districts | Marking Patterns | Student Team | 11/2/06 | Team completed for Districts | 11/9/06 | 11/9/06 |

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